

## TURRIFF DISTRICT AGRICULTURAL ASSOCIATION

### TURRIFF SHOW

Sunday 30<sup>th</sup> & Monday 31<sup>st</sup> July 2023

## TERMS & CONDITIONS OF TICKET PURCHASE

When you book with us via our online e-ticketing platform, we will ask for your name, address, credit card details and telephone number and e-mail address. We may also ask you where you saw promotional material referring to the event that you are booking. This allows us to fulfil your ticket request and track your order and contact you regarding your booking. No personal information provided by you will be used for marketing purposes except as agreed to by you or as allowed under GDPR.

### Disclaimers

The information is provided on an 'as is' and 'as available' basis. All express or implied warranties of any kind (including warranties of merchantability, fitness for purpose and non-infringement of the intellectual property of a third party) are excluded to the fullest extent permitted by applicable law. Turriff Show gives no representation or assurance of uninterrupted or neither error free service nor that the Site will provide any specific search results. Turriff Show will regularly change the information from time to time without notice but makes no commitment to keep the information up to date nor is any warranty given by Turriff Show as to the currency, accuracy, or completeness of the Information.

### Ticket Purchase

Please note that your ticket purchase is non-transferable and non-refundable. We will not be responsible for any tickets that are lost or stolen. Any person found making unlawful resale (or attempted unlawful resale) of a ticket will be subject to grounds for seizure or cancellation of that ticket without refund or other compensation. Tickets are issued subject to these rules and regulations. We regret that tickets cannot be exchanged or refunded after purchase. Please check your booking before placing the order and please check your tickets on receipt, as mistakes cannot always be rectified. It is the responsibility of the ticket holder to ascertain the date and time of any rearranged event. Pre-Show discounted tickets are available until **23.59 on Thursday 27<sup>th</sup> July** after this time, tickets can still be purchased online but will be charged at show day gate price.

### Admission

The venue management reserves the right to refuse admission and may on occasions have to conduct security searches to ensure the safety of the patrons. Turriff Show would advise customers that no refunds will be offered to customers who are refused entry or ejected from a venue on account of declining to be searched, abusive, threatening, drunken or other antisocial behaviour (including smoking in no smoking areas), carrying offensive weapons or illegal substances, or making unauthorised audio, video, or photographic recordings.

Unless notification of your order is received from Turriff Show no booking is confirmed. Tickets are sold subject to the organiser's right to alter or vary the programme including but not limited to changes to the advertised programme due to events or circumstances beyond its control without being obliged to refund monies or exchange tickets. Turriff Show cannot be held responsible for any errors or omissions on the website. If this ticket is re-sold or transferred for profit or commercial gain by anyone other than the Promoter, Venue Management, Turriff Show or one of their authorised sub-agents, it will become voidable and the holder may be refused entry to or ejected from the venue. The Promoter, Venue Management and Turriff Show accept no responsibility for any personal property. The acceptance of this order is not a guarantee of availability.

If we are unable to fulfil your request you will be notified at the earliest possible opportunity and an alternative may be offered.

### **General Information**

Turriff Show will not be responsible for any delay in the delivery of tickets due to circumstances beyond its control. It is the responsibility of the ticket holder to contact Gail Greig, Secretary, Turriff District Agricultural Association in the event of non-delivery. Turriff Show will not be responsible for data communications failure or malfunction. Turriff Show's agreement is to supply tickets, subject to availability. In the event of any errors, which are the direct result of actions of Turriff Show management or staff, we are only responsible for the refund of the cost of the ticket. Our agreement does not cover the cost of travel or accommodation. Turriff Show cannot take responsibility for travel difficulties such as strikes or inclement weather, or any other circumstances beyond our control.

### **Re-admission**

There is a re-admission policy in which persons must make gate staff aware that they wish to re-enter the site before leaving the site. A wristband will be issued by gate staff. This must be worn at all times to gain re-entry. Any wristband not worn will not be subject to the re-entry procedure. Re-entry is for the day the ticket is valid only.

### **Emailed Tickets**

All tickets ordered online will be emailed to the recipient. It is the responsibility of the ticket purchaser to check receipt of the email. Each Ticket has a unique barcode number which can be used only once for entry to the show on either Sunday 30<sup>th</sup> July or Monday 31<sup>st</sup> July 2023. Your booking reference for the entire order is also printed on the ticket in case of query. Please check that you have enough ink in your printer to print each individual ticket in the email with the barcode clearly displayed. Emailed entry tickets can be printed in black and white or colour. It is the responsibility of the ticket purchaser to print the tickets. It is not the responsibility of the Turriff Show to send any tickets to those who order tickets online.

### **Any Further Information**

For further enquiries please contact Gail Greig, Secretary, Turriff District Agricultural Association on:

Email: [gail@turriffshow.org](mailto:gail@turriffshow.org)  
Telephone: 01888 562119  
Mobile: 07425 762771  
Website: [www.turriffshow.org](http://www.turriffshow.org)